



Paradigm Solutions

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Paradigm Group Extended Support Disclaimer:

To Whom It May Concern,

I, _____, owner of account number, _____, hereby request and grant permission to Paradigm Group Technical Department remote access to my personal system in an effort to resolve my issue, _____.

I understand that Extended Support is available on a pay-per-incident basis at a rate of R100 per 30 minutes. If additional time is require, I here consent that Extended Support may continue at a rate of R100 per 30 minutes.

I hereby also agree that Paradigm Group will not be held liable for any damages or loss of data during or after this time frame.

Date: _____

Extended Support Options:

1. Email configuration/trouble shooting
2. Database Setup
3. Software Setup

Paradigm Group at its sole discretion may choose to change the terms and conditions of Extended Support at anytime. Please visit our site for more information, <https://www.paradigmsolutions.co.za/terms-condition/>

