

CUSTOMER APPLICATION FORM (CAF)

(Please complete in full)



Neotel

PART A: EXISTING CUSTOMERS

Note: If you have an existing account with Neotel and would like to apply for additional services or if you have previously provided this information to Neotel then please provide only the details below.

ID Number:	
Account Number:	
Order Number:	

PART B: NEW CUSTOMERS

Title:	
Initials:	
First Name:	
Surname:	
Date of Birth:	
Passport/Identity No:	
Identity Type:	
Passport Expiry Date:	
Nationality:	
Gender:	
Marital Status:	
If other, please specify:	
Occupation	
Address where the service will be used	
Physical Address:	
City:	
Province:	
Special Instruction (s)	
Your Neotel Number:	

www.neotel.co.za

Neotel (Pty) Ltd

Reg No. 2004/004619/07

44 Old Pretoria Main Road, Halfway House, Midrand, 1685, Gauteng South Africa

Telephone number +27 (0)11 585 0000 Facsimile number +27 (0)11 585 0001

DIRECTORS: N Srinath* (Non-Executive Chairman) S Joshi**** (Managing Director & Chief Executive Officer) VA Kumar* AK Pandey* K Memani

FJP Ndoroma** S Baweja* R Dhawan* SG Ranade*

ALTERNATE DIRECTORS: WM van der Vyver** C Sassoulas***

(*Indian, **Namibian, ***French, ****New Zealander)

PART C: CONTACT DETAILS

Home Telephone Number:	
Mobile Number:	
Fax Number:	
E-mail address:	
Postal Address:	
Code:	
Residential Address:	
Code:	
Delivery Address:	
Code:	
Residence Type:	
Name of Company:	
Physical Address:	
Code:	
Landmarks:	
Special Delivery Instructions:	

PART D: EMPLOYER DETAILS

Employers Name:				
Employers Industry:				
Employers Telephone Number:				
Period at Current Employer:		Years		Months
Monthly Gross Income:				
Monthly Nett Income:	<i>(if available)</i>			
Pay Date:	<i>Indicate applicable with an X</i>		15	25
			30	
Period at Previous Employer:		Years		Months

PART E: SUMMARY OF CHARGES

Product Monthly Charge:	
Connection Fee:	
VAS:	
Total Charge (Inc./Exc. VAT):	

PART F: SERVICE INFORMATION (Number requirements)

Product Name:				
Device Type:				
Contract Type:				
New No. Required:				
Value Added Services:	CUG	Yes	No	Monthly Charge
Existing Phone No:				
Existing Phone No (s)/ No Range:				
Existing Operator:				
Account no. with existing Operator:				
Alternative number (unsuccessful porting):				
Numbers in CUG:				

PART G: ORDER DETAILS

Order No:		
Order Type:		
Order Status:		
Account No:		
Delivery to Customer Residence required:	Yes	No

PART H: PAYMENT DETAILS

Account Name:		
Account Number:		
Account Type:		
Bank:		
Branch:		
Branch Code:		
<i>*Mandatory unless otherwise agreed to with Neotel Credit Management</i>		
*Debit Order:	No	Yes

Debit Order Date:	
Date Account Open:	
Credit Card Type:	
Credit Card No:	
Credit Card Exp Date:	

PART I: BILLING DETAILS

Indicate with a X whichever is applicable

Billing Delivery Method:	E-mail	Post
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PART J: CONSENT CLAUSE

Neotel may:
1. Perform a credit search on the Applicants records with one or more of the Registered Credit Bureau when assessing the Applicants application for Credit/Insurance.
2. Monitor the Credit Applicants/Policy holders payment behaviour by researching his/her record at one or more of the Credit Bureau.
3. Use new information and data obtained from Credit Bureau in respect of the applicant's future Credit Applications/Policies.
4. Record the existence of the applicant's Account/Policy with any Credit Bureau.
5. Record and transmit details of how the applicant has performed, and how the Account/Policy payment is conducted by the applicant in meeting his/her obligations on the Account/Policy.
6. All porting requests are subject to Operator Approval.

PART K: CUSTOMER DECLARATION

I, (full Names & Surname) _____ the undersigned

undertake to make due and punctual payment of all debts and obligations to Neotel, howsoever arising out of this contract and agree that this undertaking shall remain in force until cancelled by Neotel

I expressly renounce the benefits of the legal exceptions of exclusion, division, secession, action, no value received, and non causa debit.

Please deduct payment as per the payment method selected above in favour of Neotel (Pty) Ltd with the total amount owing by me on due date _____.

I have read, understood and agree to be bound by the Terms and Conditions that accompany this Application Form and declare that the information given above is true and correct and I hereby consent to Neotel (Pty) Ltd credit vetting this Application.

Signed on this _____ day of _____ 20_____ at _____ (Place).

Authorise Signatory Name and Surname

Signature